



P.O. Box 2710, Manassas, VA 20108  
 novec.com | 703-335-0500 or  
 toll-free 1-888-335-0500

@novec @novec @novec\_electric



### Tip of the Month

Doing outdoor fall chores? Inspect all power tools and extension cords for damage first, and only use extension cords marked for outdoor use.

# What's Current

SEPTEMBER 2021

## ANNUAL MEETING VOTING REMINDER

**Where:** Gainesville Technical Center, 5399 Wellington Branch Drive | **When:** Wednesday, Oct. 6, 2021 | **Time:** 6-7 p.m.

*NOTE: NOVEC will not display exhibits, serve dinner, or present prizes at the meeting.*

For an official annual meeting to occur, NOVEC bylaws require a minimum of 2.5% of its members be represented by proxy or be present in person to constitute a quorum. Board of directors' candidates representing districts 3, 6, and 7 will be elected. Members may vote for the nominees, even if they do not live in those districts.

Members who do not plan to attend the annual meeting in person can assign their proxy online at [novec.com](http://novec.com), or return their signed proxy by mail. Members attending the annual meeting may vote at the walk-up or curbside voting stations.

All customers who participate in the board of directors election — whether by mail, online by eProxy, or at the annual meeting — will be automatically registered for a prize drawing for gift cards ranging from \$50 to \$500. Prizes will be mailed to the winners after the meeting. Attendance is not required to win a prize.



## What will you do if your water service line breaks?

Don't know the answer?  
 Get a coverage plan from HomeServe today.

[www.RepairsforNovecSolutions.com](http://www.RepairsforNovecSolutions.com)



## UPDATE YOUR NOVEC ACCOUNT INFORMATION

Atlantic hurricane season lasts through November. Be prepared before a storm by ensuring your NOVEC account-listed phone number is still accurate. Calling or texting to report an outage from a phone number listed on your account allows system operators to automatically locate the outage. This helps speed up restoration. Additionally, NOVEC can inform customers of a scheduled service disruption for maintenance with a phone call or text message.

### How to update your information

Log in to [novec.com](http://novec.com), select Manage Account, then Update Account. You can also call 703-335-0500 or 1-888-335-0500, select option 2, then option 3, and follow directions. You'll need your account number. List up to two phone numbers on your account.

### Reporting an outage

To report an outage to NOVEC, visit [novec.com/report](http://novec.com/report) or call 703-335-0500. You can also text #OUT to 85700 to report, and text STATUS for updates. To track outages and find more information about a specific outage, visit the NOVEC Outage Center: [novec.com/outagecenter](http://novec.com/outagecenter).



# In a world of change, our price remains the same.

NOVEC's base rates have stayed the same for more than a decade. Even as people use more electric devices than ever before, the not-for-profit cooperative keeps rates low and reliability high.

NOVEC continues to provide value, even as other prices climb. Because you have enough change in your life.



Tomatoes .....  
Up 27% since 2011

Potatoes  
Up 8% since 2011

Ground Beef  
Up 56% since 2011



*NOVEC is an equal opportunity provider and employer.*